

# **Examples of Achievements and Activities**

**During**

**Quarter 1 2018/19**

## PEOPLE

### **Reduce anti-social behaviour, crime and the fear of crime**

**Significant partnership working between Gedling Borough Council and the Police and other agencies in response to knife crime issues in Arnold** - These measures included increased CCTV monitoring, work to install additional CCTV cameras, targeted enforcement against known individuals, additional patrolling by the Police and Neighbourhood wardens and the commencement of a program of engagement with youths who are at risk of being caught up in knife related crime.

**Improved contact with Police** - An external 'yellow' phone and an internal phone have been installed by Nottinghamshire Police. These telephones allow customers to report or discuss any crime directly with Nottinghamshire Police personnel.

### **Reduce hardship and provide support to the most vulnerable**

**Grant for WeRHere** - The Council has agreed to provide a grant of £10,000 to local organisation WeRHere to support the provision of free, independent, impartial and confidential counselling services to individuals and families experiencing trauma.

**Senior's Council supports new Social Prescribing Project** - A stakeholder event was held in conjunction with the Senior's Council to introduce and consult with partners and members of the community on the new Social Prescribing project. Themes included; volunteers (Community Navigators), the referral pathway and the community fund. The event was well received and attended by over 40 individuals.

**Senior's Council propose a Directory of Services** - The Council supported the June Seniors Council Meeting. A presentation was organised from Nottinghamshire County Council to give an overview of the Notts Help Yourself website and a small workshop around the Seniors Council directory was facilitated by the Vice Chair.

**Grant for Gedling Play Forum** - The Council has agreed to provide grant funding of £5,000 to Gedling Play Forum for 2018/19. The service provided by the Play Forum will include the delivery of creative play activities at local events, training and advice for local play practitioners and membership for the Council of its Forum's Scrap Store at Wollaton Avenue Community Centre.

### **Promote and encourage pride, good citizenship and participation in the local area**

**Support for Remembrance Day Parades** - Following meeting with representatives from Arnold Royal British legion and All Hallows Parish Church, the Council has agreed to support this year's Remembrance Day Parades in Arnold and Gedling on 11 November. The Council will be commissioning a Traffic Management Company to support the local groups with their organisation of the parades between the local church and the local war memorial.

**Arnold Carnival** - There were big crowds again at this year's Carnival over two days in June. The event offered a broad range of stage entertainment, walkabout artists, young people's activities and a fun fair. Gedling Play Forum offered arts and crafts and inflatable fun, while a new outdoor market place was available for local traders and charities.

**Volunteers Leading Local Heritage Projects** - As part of the Council's Heritage Lottery Funded Gedling Borough's Heritage Brought Alive project, a number of volunteers have been recruited to lead on different aspects of the project. These include heritage walks, attending local events, delivering events as part of the new Gedling Borough Heritage Festival and designing projects such as a natural history trail for Gedling Country Park, a local history book, a local heritage website and a local history film.

**Inaugural Meeting of new Youth Council** - The Mayor of Gedling hosted the inaugural meeting of the newly elected Gedling Youth Council on Monday 23<sup>rd</sup> April. The young people drawn from local secondary schools and youth clubs will develop their plans for the next two years that will include working with the Gedling Senior Council to explore issues of social isolation.

**Gedling Borough Heritage Festival** - The first Gedling Borough Heritage Festival has commenced as part of the Heritage Lottery Funded Gedling Borough's Heritage Brought Alive project. The Festival was launched at the Arnold Carnival where residents could contribute to heritage mosaic artwork destined for the Gedling Country Park Visitor Centre. The Festival included volunteer led heritage walks at Moor Pond Woods, Burton Joyce, Gedling, Stoke Bardolph, Mapperley and Newstead Abbey. It also includes talks from local historians and a Railway History fair. In July the Festival will reach its climax with the Gedling Gala and the historic film 'Arnold on Film' at the Bonington Theatre.

**WW1 Heritage Lottery Funding for Flying High Expressive Arts Company** - Flying High Expressive Arts Company have been successful in their bid to the First World War 'Then and Now' Heritage Lottery Fund. With support Gedling Borough Council and Inspire Flying High have been awarded £10K to deliver:

- A professional play 'Dear Lucy' which is based on original letters received from the front line. The play will be performed locally and will go up to the Edinburgh Festival Fringe for 10 days in August.
- A series of performing arts workshops with schools and local groups responding creatively to the theme.
- A new website which will record all of the research/film/music/scripts etc. from the project as a resource for the public to access.
- A performing arts holiday project for 8-16 year olds culminating in a performance at the Bonington Theatre at the end of August.

**Twinning** - In April the Mayor hosted a group, including the Mayor, from Vandœuvre-lès-Nancy, Gedling's twin town in France. The group visited a number of places in the Borough and a very useful meeting was held to discuss how we can use the links with Vandœuvre to in the future to build relationships.

**Community Governance Review** - Following the conclusion of a Community Governance Review which asked the Council to establish a new parish council to exclusively serve the community of Bestwood Village, voters went to the polls to elect parish councillors for the newly created Bestwood Village and St Albans Parish Councils. The poll held in May elected 16 new councillors to serve on the new parish councils. The two new councils can now set their own priorities and make spending decisions based on local need.

## **Improve health and wellbeing**

**Provision of a falls prevention session** - Everyone Health & GBC are working in partnership to provide a falls prevention session aimed at people aged 55yrs+, which aims to improve balance, strength and co-ordination. There is also a chance for customers to socialise and meet new friends afterwards. The session takes place at Carlton Forum Leisure Centre on Friday's from 11am to 12noon.

**Carlton Forum fitness suite refurbishment** - Carlton Forum Leisure Centre's fitness suite was refurbished and re-opened to customer on the 11<sup>th</sup> April. The facility has:

- Brand new energy efficient equipment by Pulse Fitness
- Extension to free weight training area including plate loaded machines
- Additional multi-functional equipment and workout space
- Introducing some innovative and advanced training tools
- Fresh decoration, flooring and lighting

**Improvements at Carlton Forum for customers with visual impairments** - We've engaged with an ex RNIB consultant to carry out a detailed assessment of Carlton Forum LC to help target improvement works to the site which will help customers with visual impairment.

**Free leisure centre access for registered carers** - The leisure department is working in partnership with EM Carers to provide free access to gym, swim and classes for registered carers who wouldn't ordinarily be able to commit to a gym membership due to their commitments caring for a loved one. There are currently 24 carers on the scheme who have collectively used the leisure centres 122 times in Q1. (From September 24 new carers will be given the opportunity to use the facilities for free).

**Smoke Free Arnold Carnival** - This year the Council designated the whole of the Arnold Carnival site on Arnot Hill Park as Smoke Free, as part of the countywide initiative to introduce smoke free events.

**Gedling Health and Wellbeing Delivery Plan** - A new Health and Wellbeing Delivery Plan for Gedling has been created to direct the Council's plans to deliver aspects of the Nottinghamshire Health and Wellbeing Strategy. The Delivery plan aims to reduce health inequalities and improve the health and wellbeing of Gedling Borough residents. The plan will be adopted by cabinet in September.

**New Outdoor Gym and Zip Wire for Bestwood Village** - The Council has supported a successful Local Improvement Scheme application for the Bestwood Healthy Communities Programme; £9585 awarded towards outdoor gym equipment and a zip wire. Match funding has been provided through Section 106 funding.

**Bestwood Village Healthy Communities Programme** - A local coordinator funded by Section 106 funding has been working alongside the Bestwood Village Healthy Communities Steering Group for the last two years. The post which came to an end in March 2018 has delivered a number of projects for the village including:

- Weekly parkrun with 19 volunteers and an average of 90 runners a week
- Falls Prevention 12 week course for 8 residents who were then signposted to Age UK.
- A skate jam event in the village for 30 young people
- Dementia awareness sessions for 10 local residents held at Eden Lodge Care Home
- A free smoking cessation course held at Eden Lodge Care Home
- The Complete Puzzle Group has been established; a new stay and play group for children with autism run by volunteers. An average of 15 children and 5 volunteers attend each session.
- Successful bid to Nottinghamshire County Council's Local Improvement Scheme to part fund a new Outdoor Gym and Zip-wire
- Volunteers clearing community garden land for planting.
- Funding for an alternative community garden on Nottingham Community Housing Association land to be maintained by local volunteers, including children from the local school.
- A new bench in Bestwood Country Park.
- A Bestwood Healthy Communities newsletter circulated to households in the village.
- Plans to develop a Village Team of volunteers to undertake tasks in the village.
- Additional resources allocated to and enabled in the village during the programme equates to £10,577. This includes external funding, officer time and the equivalent cost of volunteer time.

**Carlton-le-Willows Improver Running Sessions** - Evening Improver Running Track sessions have been supported to take place for the second year at Carlton-le-Willows Academy and will run throughout the summer. Between 25-40 individuals have attended sessions each week throughout May and June.

**Community Health and Wellbeing Newsletter** - 6<sup>th</sup> Edition of the Community Health and Wellbeing Newsletter circulated to 2083 recipients. The following articles were included within the newsletter; Dementia Action Week, Change Point adult weight management sessions, Age UK falls prevention sessions, PHE Active 10 and Strokeability sessions.

**SPRIING project to Support Isolated Older People** - The branding and marketing plan is now place for the Borough's social prescribing project which is to be named SPRIING. Referrals and befriender recruitment will begin in the summer, following the development of the referral and data sharing processes. This 12 month pilot is funded by Jigsaw Homes and Gedling Borough Council.

**'Engage' Falls Prevention at Carlton Forum** - New Falls prevention classes have been launched at Carlton Forum Leisure Centre. The ENGAGE sessions are part of a countywide initiative to reduce the number of falls and hospital admissions. The session includes an exercise session and a social element at the end. A gym instructor has been trained to deliver the sessions to enable long term sustainability of the sessions in Gedling.

**Mental Health Awareness Week** - Mental Health Awareness week was promoted to staff and the wider community through e-newsletters and social media. Information and tips, along with local support groups and services, were promoted throughout the week. Let's Talk Wellbeing talking therapy service also held a drop in clinic at the Civic Centre.

**Working with Local Football Clubs** - The Gedling Football Development Group, facilitated by the Council, met on 16<sup>th</sup> April, with representatives from 9 different clubs. Topics discussed included Coach Education, 3G pitches and the Playing Pitch Strategy.

**Redhill 3G One Year On** - The 'Redhill 1 year support day' has been held with the Football Foundation. A diverse Football Development Plan is now in place at the site; including Diversionary, Disability, Female Specific sessions and Coach Education courses. An in depth impact report has been developed to outline the key achievements over the past 12 months.

**Colwick Play Day** - Organised and funded by Colwick Parish Council and Gedling Borough Council, the third Colwick Play day was held in June.

Over 1200 attended and Gedling Play Forum provided art & craft activities using materials that would have gone to landfill, there was a mini skate-jam on the Joshua Dale Skate-park along with Body Zorbs. The White Post Farm came with their mini petting zoo and Sherwood Bushcraft were offering advice on how to be a young Bear Grilles. Peter Presto enthralled the audience with his magic show; children could also take part in a drumming workshop, try their hand at Street Dancing and face painting.

**Spring Themed Children's Event** - This event was held at the Civic Centre in April and Gedling Play Forum provided Arts & Crafts using recycled materials, Andy Harris provided a Drumming workshop and Alistair Littlewood was the storyteller.

Over 200 children attended accompanied by adults. Various art & craft activities were on offer, including making bunting to decorate the Civic Centre foyer railings.

**Gedling Borough Arts Festival** - The programme for this year's Gedling Borough Arts Festival has been confirmed and is being circulated. A committee comprising representatives from New Writers UK, Gedling Homes, Inspire, Gedling Borough Council, Arnold Methodist Church and Arnold Arts Society have programmed and organised the festival. It runs this year from 16<sup>th</sup> to 21<sup>st</sup> July at venues across the borough. Some of the activities on offer include craft, writing and poetry workshops, concerts, dance performances and outdoor theatre.

**Improvement Plan for Haywood Road Community Centre** - The Council has been working alongside Haywood Road Community Association to agree a plan of improvements for Haywood Road Community Association funded by the Council. Proposals include improvements for the toilet facilities and creating internal access to previously designated changing rooms. Meanwhile the Community Association has been working hard to achieve the charitable status that will enable them to apply for a longer-term lease from the Council.

**Relaunch of Young Persons Positive Moves Dance Classes** - Flying High Expressive Arts Company has relaunched the Young Persons Positive Moves dance classes which were previously delivered by the charity of the same name. Weekly sessions now take place at Pond Hills Lane Community Centre for children and young people with additional needs. The classes have proved to be extremely popular with around 15 young people attending each week. As a result of this Flying High will offer places for young people with additional needs as part of their summer holiday project.

## **PLACE**

### **Ensure local people are well prepared and able to complete for jobs**

**Speed networking and 'have a go' events** - During quarter one Economic Growth has delivered three combined speed networking and 'have a go' events. One at Joseph Whitaker to 200 year 10 students, one at Arnold Hill Academy to 240 year 9 students and one at Christ the King to 157 year 10 students. The last of the school events for the 2017/18 academic year will be a combined speed networking and careers fair delivered at Carlton le Willows on 17 July to 245 year 10 students. Across the academic year 1800+ students have received employability support and increased their engagement with the employers and the world of work as the events provide the opportunity for students to speak with a minimum of 11 employers across the morning

**Transnational meeting for the Erasmus+ funded project 'Increasing SME engagement in apprenticeships held by Council** - During week commencing 25 June the Council hosted the final transnational meeting for the Erasmus+ funded project 'Increasing SME engagement in apprenticeships'. Our international partners from Bulgaria, Canada, Germany and Poland visited for the week. During this time we delivered the multiplier event, to share the outputs of the project, on Wednesday 27 June where 135 SMEs, apprenticeship providers, schools and public sector bodies heard about the project outputs and a wider agenda around apprenticeships. The event also included a Skills Marketplace and an opportunity to hear about international examples of best practice in engagement of SMEs and uptake of learners and to hear the latest information on UK apprenticeship policy reforms. A key part was hearing the experiences of SMEs that have recruited apprentices and from the apprentices themselves on their experiences. The event was positively received and a number of spin off activities are taking place as a result. The remainder of the week focused on communicating the outputs and sharing best practice examples from the project as well as looking at project sustainability past the term of the Erasmus+ funding.

### **Provide an attractive and sustainable local environment that local people can enjoy and appreciate**

**Adoption of the Papplewick Conservation Area Appraisal** - A Conservation Area Appraisal was approved for Papplewick Conservation Area on 28th June 2018. The Appraisal identifies those qualities that contribute to the area's significance as a place of special architectural and historic interest and provides a framework against which decisions about future development can be made. The purpose of a Conservation Area is not to prevent development but rather to manage change in an informed manner that preserves and enhances the Conservation Area without harming its special character and appearance. A Management Plan has also been prepared to set out broad planning guidance. As part of the preparation of these documents, the boundary of the Conservation Area has been reviewed and an additional area of land to the north west of the village is now included, to reflect the historic interest of the area and the contribution it makes to the Conservation Area.

**Gedling Borough Heritage Strategy** - The Council has adopted a new Heritage Strategy for the Borough. This will direct the work of the Council for the next few years regarding work with and support for our local heritage partners. Key actions include:

- The delivery of the Gedling Borough's Heritage Brought Alive project
- Support for the Local Plan
- Upkeep of the Historic Buildings at Risk Register
- Development of a Gedling Borough Heritage Way footpath
- Explore plans for a new Heritage Centre at Gedling Country Park
- Consider how to support local heritage assets to have a long-term sustainable future
- Develop long-term plans to work alongside local groups through the Gedling Borough Heritage Forum

**Gedling Country Park Nature** - A nature trail has been planned for Gedling Country Park and will be installed ready for the start of the school summer holidays. Eight wooden sculptures depicting the wildlife that can be found on the park will be installed around the route of the DDA path. An accompanying booklet has been produced and rubbing plaques and information panels will be attached to the sculptures to encourage families to explore the trail. The trail has been funded by Heritage Lottery with a match funding contribution from the Council and the Friends of Gedling Country Park.



## PERFORMANCE

### Improve the customer experience of dealing with the Council/ Give taxpayers value for money

**Dynamic Council** - A number of enhancements are being developed through the Councils Dynamic Council initiative for example:

- A Mobile Device Management solution has been procured and is being successfully piloted. This will enable better management of devices remotely.
- Alternative smartphones have been sourced and will shortly be piloted within the organization
- A number of in-house forms have been improved or developed for use by customers and staff;
- A housing disrepair tenant questionnaire is ready for testing (currently a paper form)
- Five new leisure forms have been created to streamline the cancellation, suspension and change in membership processes, moving them from a paper based system
- Final changes to the Councillor Enquiry System have been implemented
- Several new waste forms and enhancements to existing forms
- Improvements to the existing parts of the employee claims system in respect of notifications
- Improvements to the annual leave digital system
- Ongoing work on all in-house systems in respect of security rewrites and GDPR. Including delete functions and changes to the requests for information system
- Requested changes to the newly created overtime, stand by and call out digital forms have been finalized and are undergoing final testing and roll out
- Enhancements to the Taxi Booking system
- Work commenced on assistance with online payments for Arnold Market stalls
- An online refund form for Revenues is with the team for testing

**Award for Communications team** - The Communications Team were shortlisted for an MJ award

**GDPR Compliance** – To ensure that the council is compliant with General Data Protection Regulations the council has completed the following:

- Information Asset Register has been completed for all service areas
- Information Security Policy updated and approved by Cabinet
- Data Protection policy updated and approved by Cabinet
- Data Protection Officer and two deputies appointed
- Breach reporting procedure updated (new breach reporting form and a new dedicated inbox for breach reporting and data protection issues)
- Completed desk top exercise to test application of the breach review form
- Training for FOI reps for each service area
- 4 GDPR training sessions including two specialised sessions for public protection and planning
- Information governance intranet page updated

## **Maintain a positive and productive working environment and strong staff morale**

**Mayor's Fun Run** - A staff 5km Fun Run was organised to support the Mayor's Charity. Around 30 members of staff took part in the event and positive feedback was provided with suggestions of making it an annual event.